

GENERAL RULES

- All children must be accompanied by an adult at **ALL** times. Playpalz does not accept any responsibility for the supervision of children.
 - Children should use the toilet and wash their hands prior to entering the play area.
 - Jewellery and badges should be removed and kept safely by a responsible adult.
- Spectacles should only be worn if use with Glasses Straps and shatter proof lenses. Playpalz can not be held responsible for any damage or loss of such items.
 - Please remove shoes before entering the play area.
- Age restrictions vary dependant on the play area that visitors and children are using. These are in place for the safety and enjoyment of all children.
 - Play is restricted to **2 hours during peak times**. For exceptions, please speak to a member of staff.
- It is recommended that children wear long sleeves and trousers. Clothes should be always tucked in. Clothes with ropes and cords should not be worn in play areas.
 - Please **do not** play in front of slide exits.
 - **No** sharp objects may be taken into the play areas.
 - It is **forbidden** to climb on the netted walls or the system structure.

- It is not recommended that children who are feeling unwell to enter the centre and under no circumstances should they enter the play area.
 - Balls or other objects should not be thrown at each other.
 - Fighting or bullying will **not** be tolerated. Guilty parties may be asked to leave.
- Parents/ Guardians are responsible for the behaviour and well being of the child, in their care, always. While in the centre and must maintain supervision at all times.
 - In the interests of health and safety, please ensure that any food debris which falls on the floor is picked/ wiped up as soon as possible. Please report any spillages to a member of staff who will be happy to clean the area.
 - Report **ALL** accidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of re-occurrence. These will be logged and are an important part of Playpalz ongoing commitment to providing safe play and safety audits.
 - All damages to Playpalz's property, accidental or deliberate must be reported to a member of staff.
- Nappy changing and the use of potties etc, should be conducted in the dedicated baby changing room, ensuring nappies are placed in the correct bins provided.
 - For health and safety reasons, only food purchased at Playpalz indoor play centre may be consumed on the premises.
 - Report any behavioural concerns to a member of staff, **do not** attempt to intervene yourself.

